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Tourism

## Codes of Profession and Conduct for Tourist Agents Take Effect

On 25 October 2017, the Ministry of Tourism ("**MOT**") issued Prakas No. 160 on the Taking of Effect of the Code of Profession and Code of Conduct for Tour Operators and Travel Agents in Cambodia ("**Prakas**"). The Prakas puts out the Code of Profession and the Code of Conduct for tour operators and travel agents in order to enhance the service quality, social and moral values, and clients' trust in the tourism sector in Cambodia.

The Code of Profession for Tour Operators and Travel Agents lays out the duties and obligations of both the tour operators and travel agents. The tour operators and travel agents are prohibited from offering tourists a "zero package tours" or below the minimum price required by law. Failure to comply with this will lead to the revocation of their licenses by the MOT, or the refusal of their applications for renewal of licenses.

The Code of Conduct for Tour Operators and Travel Agents imposes a number of ethical duties on tour operators and travel agents to enhance social and moral values, as well as provide high quality services of the tourism sector. These services must be provided without discrimination with regards to nationality, religion, colour, sex, age, disability status, economic status or political tendencies. Tourists are allowed to report any breaches committed by the tour operators and the travel agents to the MOT.

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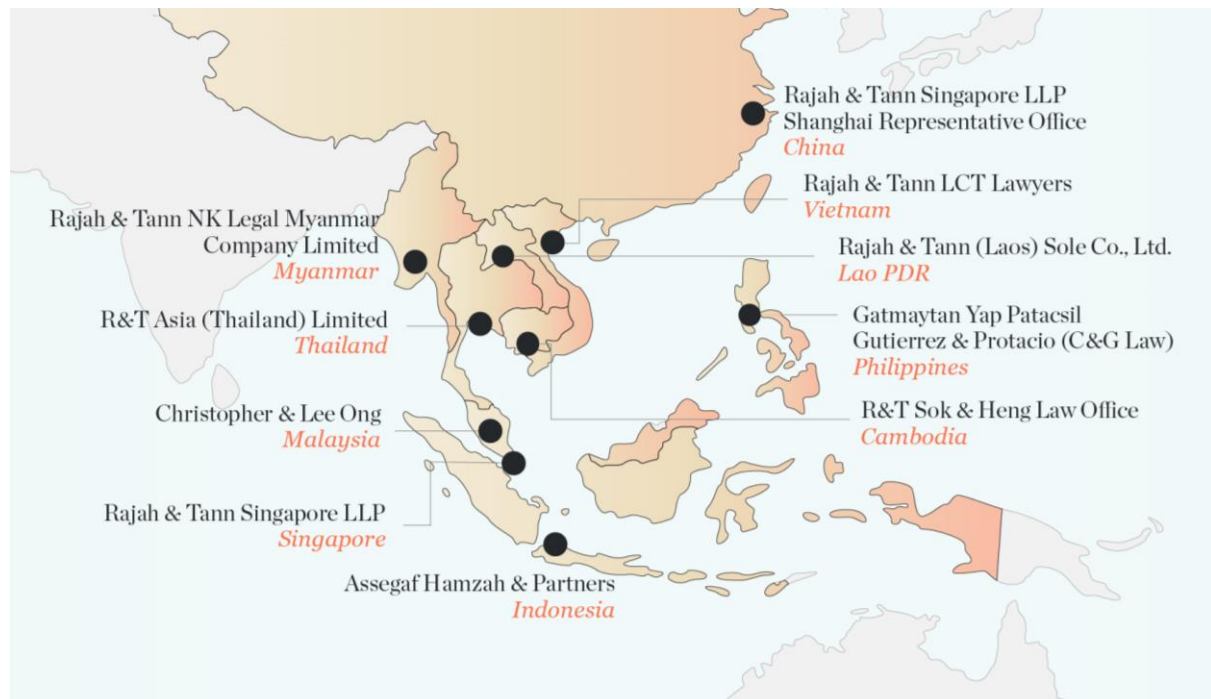
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